

Quarterly Exception Request for Telework Policy

Policy & Governance

From: Dayne Coffey

Date: 8/11/2026



Dear Commissioners,

We respectfully submit this document to request an exception to the current policy requiring employees to return to on-site work. This exception pertains specifically to the staff of the Oklahoma County Information Technology Department. Our proposal to continue telework operations is supported by the following key points:

Dayne Coffey
Director

1. Demonstrated Efficiency in Telework:

Since implementing telework policies, our team has consistently met or exceeded performance expectations. The nature of our work—which often involves remote system management, virtual support, and cloud-based solutions—is inherently well-suited to telework. Additionally, teleworking has allowed our staff to focus on tasks with fewer interruptions, thereby improving overall productivity.

2. Enhanced Response Times Across the City:

Our team members reside in various locations throughout Oklahoma City. This geographic distribution enables faster response times to urgent issues at specific sites. Instead of requiring travel from a central downtown office, our employees can respond more efficiently from their home locations. This decentralized approach enhances our ability to serve the county effectively.

3. Insufficient Office Space for Full Staff:

Our current office space cannot accommodate all staff members under the new return-to-work directive. Bringing the entire team back to the office would necessitate significant investments in office expansion, which could strain county resources. Continuing telework eliminates this logistical challenge and optimizes space utilization.

4. Commitment to Technology and Modernization:

As a department dedicated to technological advancement, we believe telework embodies the principles of modern workforce management. By embracing remote work solutions, Oklahoma County demonstrates its commitment to innovation, cost-efficiency, and environmental sustainability.

5. Cost Savings and Reduced Overheads:

Telework has yielded measurable savings in utilities, office supplies, and commuting expenses. These reductions contribute to the county's broader fiscal responsibility goals while maintaining the high-quality services our department delivers.

6. Preparedness for On-Site Needs:

Our telework structure includes provisions for on-site support. Team members are always prepared to travel to specific locations when required. This hybrid model ensures continuity of operations and responsiveness to in-person demands.

In conclusion, we urge the Commissioners to consider this exception as an opportunity to leverage technology for enhanced efficiency, responsiveness, and resource management. Telework has proven to be a successful model for our department, and we are confident that continuing this arrangement will benefit Oklahoma County as a whole.

Thank you for your consideration of this request. Please let us know if additional information or documentation is required.

Sincerely,